

Mr. Tran Nhat Minh
Deputy CEO of Vietnam International Bank (VIB)
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Mr. Boris Nuraliev
1C LLC
26/6, Nikonovsky per., Moscow, Russia

Dear Mr. Boris Nuraliev,

Subject: Vietnam International Bank – 1C:DocFlow Implementation Project Testimonial

Vietnam International Bank (VIB) has successfully achieved the goals of the first stage of enterprise content management system implementation project. The solution is based on 1C:DocFlow software developed by 1C LLC (Russia). The software was adapted and implemented by 1VS JSC (Vietnam) with participation of 1C LLC experts within Extended TechSupport (ETS) program.

In 2013 bank management planned and performed a company's business-processes reengineering, focusing especially on IT solutions. Ready-to-use enterprise content management system was one of the priorities of the project. To meet all requirements of the task 1C:DocFlow solution developed by 1C:LLC was chosen. 1VS Company, chosen as a main contractor for the project, prepared a Vietnamese version of the software.

Main project's objectives:

- Consolidate all bank's documents in one database for centralized storage and rapid processing;
- Harmonize and speed-up business processes of approval, engagement, confirmation, reviewing and so on;
- Secure the tasks fulfillment control;
- Provide users with fast information search and retrieval tools.



As a result of the project the following functional areas was automated:

- Internal documents management (preparation, reviewing, approval and so on);
- Incoming and outgoing documents management;
- Certificates management;
- Contracts management (supply contracts, credit agreements).

The system went live 3 months after project started. That limited time expenditures was made possible due to the following factors:

- Close coordination between all participants and constant bank management support;
- Using of 1C:Enterprise platform allowing rapid development and implementation of business solutions;
- Direct participation of 1C experts providing the team with real-time technical support within Extended TechSupport program;

Vietnam International Bank highly appreciates 1VS Company's support and looks forward to continuing the fruitful cooperation in the future.

Sincerely,



Tran Nhật Minh
Deputy Chief Executive Officer